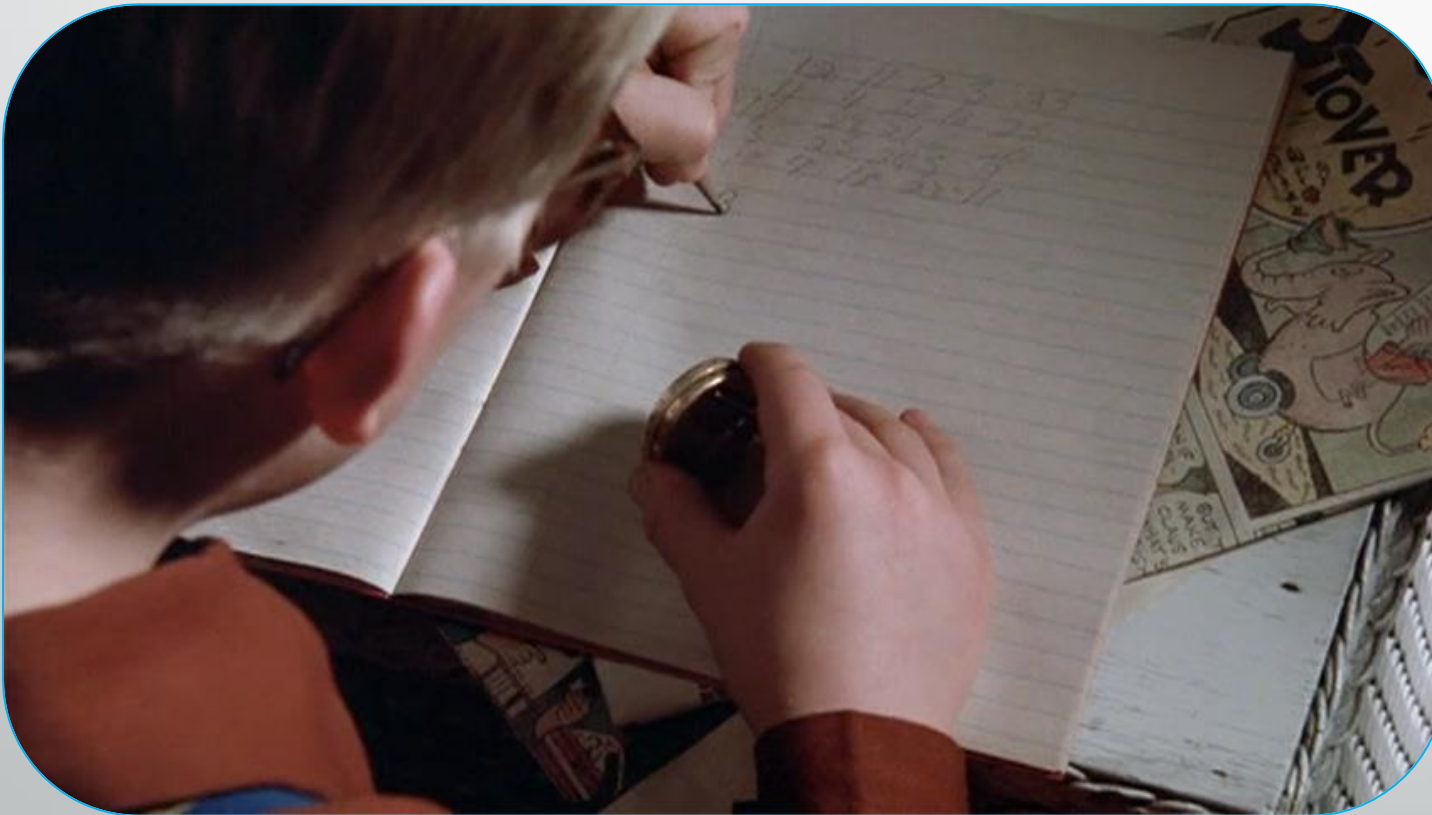




ICS & EOC Interface: WORKING TOGETHER!

November 15, 2019

Terminology



What's ICS?
What's an EOC?

ICS ▪ Incident Command System

- “ICS” is the Incident Command System
- How we organize and work together during an emergency

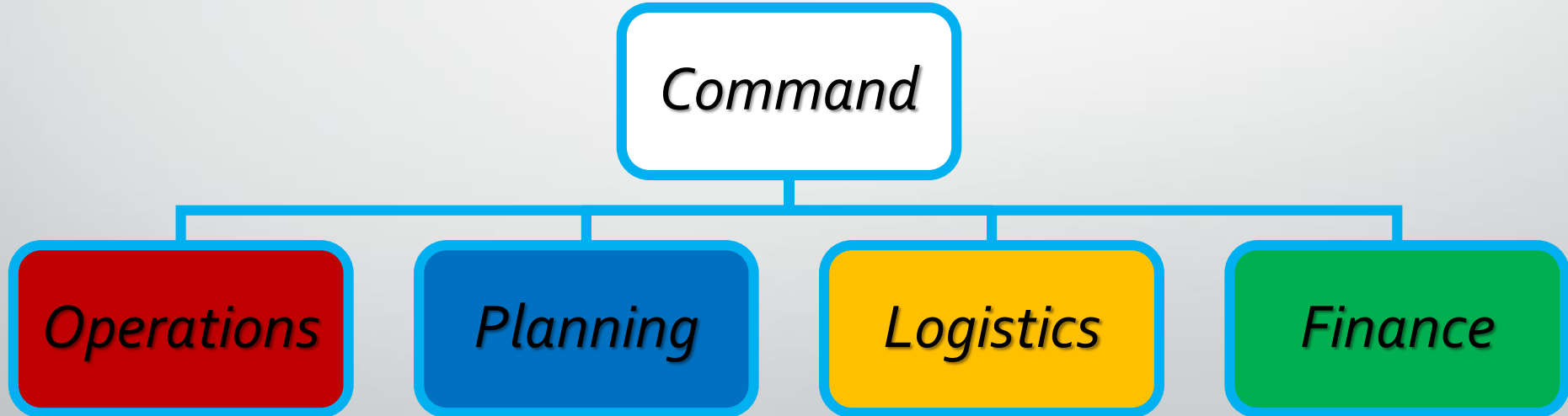


ICS ▪ Incident Command System

- Part of the National Incident Management System
- Used and evolving since the 1970s
- Provides consistency among all users

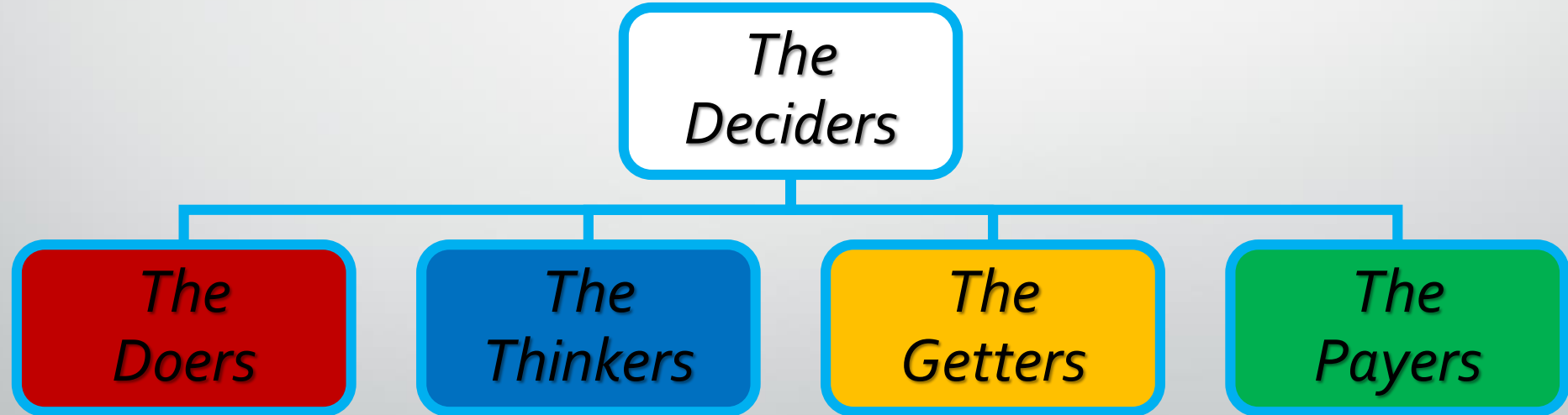
ICS ■ Incident Command System

Organization of Team



ICS ■ Incident Command System

Organization of Team



ICS ▪ Incident Command System

- Five basic ICS principles
 1. Span of control – optimal efficiency for team oversight
 2. Chain of command – who reports to whom
 3. Assignment of roles – everyone has a job
 4. Local management – all disasters are local
 5. Expandability – start small & grow as needed

ICS ■ Incident Command System

- Documentation
 - Forms to record and share information – essential!
 - Incident Action Plan to set objectives and guide the team
 - Job Action Sheets to guide each person with their role

ICS ■ Incident Command System

- You will use this system in your Command Center* during an emergency

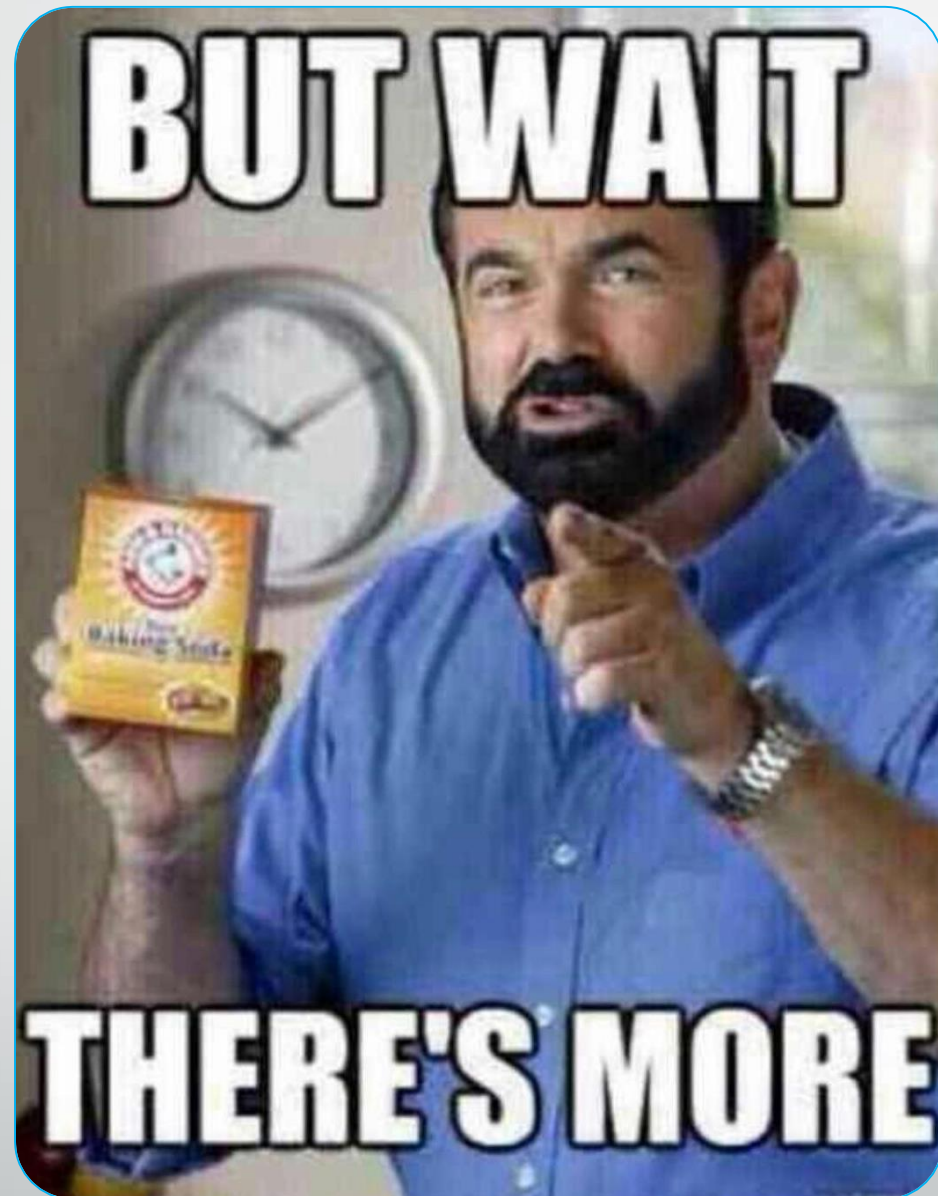
* This is your “war room,” any place that you choose to use to gather your team to make decisions about the emergency





ICS ■ Incident Command System

*Sounds great,
but what if we need help?*



EOC ▪ Emergency Operations Center

- An “EOC” is an Emergency Operations Center
- Like a Command Center, but with jurisdictional authority (city, county, state, tribal, etc.)

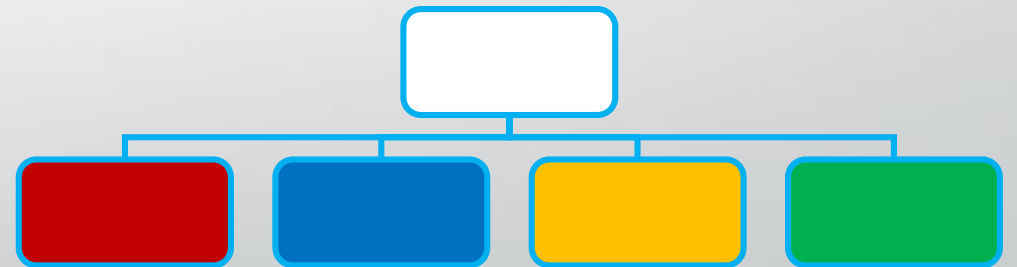


EOC ▪ Emergency Operations Center

- Also part of the National Incident Management System and the “Multi-Agency Coordination System,” i.e., how we all work together during an emergency
- Jurisdictional authority, so **power** and **resources**
- Potential **funding** for recovery

EOC ▪ Emergency Operations Center

- Organization of EOC
 - Maybe Incident Command System
 - Maybe Emergency Support Functions
 - Maybe both
 - Maybe something else



EOC ▪ Emergency Operations Center

- What are Emergency Support Functions?
 - Reps from as many as 15 key groups
 - Examples: emergency mgmt, police depts, communications, fire depts, health depts, hazmat, public works, external affairs



EOC ▪ Emergency Operations Center

- Major functions
 - Situational awareness for everyone involved
 - Help establish priorities among involved entities
 - Provide support/resources to those who need them
 - Provide strategic coordination

EOC ▪ Emergency Operations Center

- Communication
 - To the Incident Command teams dealing with the emergency, whether that's at the scene of the incident (like a major fire) or at your **Command Center**
 - Phone, radio, web



Aha!

The Interface ■ Working Together

- Key questions to explore:
 - Have you planned out your Incident Command team, and your Command Center?
 - Does your team know where the County Emergency Operations Center is, and have they seen it?

cont'd...

The Interface ■ Working Together

- Key questions to explore:
 - During an emergency, how will your team talk to the County EOC, and what kinds of information will be shared?
 - Does your team know what kinds of resources the County EOC can provide, and other support?

cont'd...

The Interface ■ Working Together

- Key questions to explore:
 - Who from your team will be talking to the County EOC (i.e., your “Liaison Officer”)?
 - If you are asked to send a rep to the County EOC, who will that be, and how will they stay connected to you?

Make sense?



Hopefully better than this?



Discussion Time

